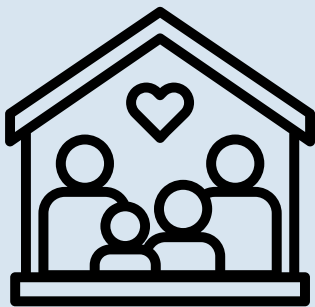


Winter Support 2024/25



This report demonstrates the partnership working of community groups, local businesses and the Communities Team during Winter 2024-2025

What we did



With the help of volunteers, local organisations and businesses, thousands of food parcels, toiletries, toys, books, and games were distributed to vulnerable families and children across York this Winter

Families also attended festive events where they could choose gifts and essentials, and take home bags of food—organised and promoted by Community Officers, often in partnership with the Good Places Network.



Why we did it

Many families and households in York are affected by increased bills, the cost of living and winter heating costs. Many organisations and individuals would like to share, give and donate to those in need for items such as toys, books and toiletries. The Communities team, through their roles and the Good Places Network, has the ability to co-ordinate partnership working and organise city-wide support

How we did it - Partnership

£15,000 of wholesale food was ordered including rice, pasta, tins of tuna, cartons of fruit juice, tins of fruit and vegetables, long-life UHT milk cartons and more



A £40,000 Good Place, Warm Place grant scheme awarded funding to 20 organisations in York. The funding supported warm, safe community spaces over winter, offering relief from loneliness and high living costs, along with practical help like benefits advice, food shares, foodbanks, and Pay-As-You-Feel food



YorWaste donated 40 large ton-bags of toys from the Yorwaste Re-Use Santa Appeal, filled with toys, books and games



H&A Cosmetics of Poppleton Road Business Park, York contributed 500 children's toothbrush kits, and over a thousand bubble baths and hairbrush kits



Nestle of York donated large biscuit boxes and coffee jars which were distributed to community warm hubs and the Good Places Network.

York Labour Group donated warm clothing, thermal wear, hats and gloves to distribute across community projects.

The Jesus Christ Church of Latter Day Saints (LDS Church) volunteered to pack, unload and sort donated items and food for distribution and also provided storage facilities for a central distribution space all Winter



Community Partners

SNAPPY Trust

Door 84 Youth and Community Centre

St James the Deacon church

Planet Food

Haxby Foodshare (Haxby Memorial Hall)

Danesgate School Outreach team

York High School Safeguarding team

The Collective Sharehouse

CYC Targeted Intervention team

Acomb Primary School pastoral team

Chapelfields Hub foodshare

Thursdays Teas To Go

LDS Church event

Lindsey Avenue support drop-in

James House (temporary accommodation)

Osballdwick Travellers site

Refugee Action York

St Oswald's Church

Inspire Youth Mobile Youth Club

Lidgett Grove foodbank and community cafe

CYC Youth Justice Team

Tang Hall Community Centre foodshare

York Women's Refuge

York Travellers Trust

St Luke's Church and Luke's Larder

Children and Families Team (Social Workers)

Foxwood Hub foodshare and Christmas party

Local Area Coordinators outreach and drop-ins

Bell Farm Social Hall foodshare

Community Connect

Storage facilities and volunteers were provided by LDS church and St James the Deacon in Woodthorpe

Over a thousand bags of food packed and thousands of toys were sorted with volunteer help

A pop-up toy shop was created at the LDS church for community volunteers, social workers and professionals to shop for individual families, choosing appropriate gifts

Community foodshares were supported with bags of food and were topped up with other essential items

Frontline workers who support York's most vulnerable families were invited to collect food bags, toiletries and toys

The Communities Team supported 15 community Christmas events, sharing bags of food, toys and toiletries

SNAPPY supported suitable provision for SEND families

Toothbrush kits were delivered to Refugee Action York and York Travellers Trust



Food bags



tinned vegetables e.g. sweetcorn, potatoes, carrots, peas
 tin of fruit e.g. peaches or pears, fruit mix, pineapple
 can of ravioli or spaghetti or baked beans or soup
 tin of protein e.g. tuna, meatballs or sausages
 jar of cooking sauce e.g. bolognese or curry
 long-life carton of milk
 long-life carton of juice
 ketchup/mayonnaise
 bags of pasta
 bags of basmati rice
 box of teabags
 biscuits or crackers
 bottle of squash
 boxes of cereal
 herbs and spices
 bag of sugar
 cooking oil

Who we helped

Cooking oil is so expensive I can't afford it. This is brill

Oh these curry jars are great, I can put this in my slow cooker!

Aw that toy lamb is perfect for my six-month old, thank you

Parents at the Lindsey Avenue drop-in

Parent at James House

On behalf of our school and wider community that we support, we want to extend our gratitude for your generous(ity).... the food bags and toys that we were able to distribute just before Christmas truly was a **lifeline** for some of the families that we support. Those who benefited were incredibly grateful and asked me to pass along their thanks. Multiple families reported that the donation **helped provide stability in a time of need** and a couple of parents actually cried with happiness!

We were also able to use the remaining food bags to re-stock our community cupboard in school which is **regularly accessed by families in need** within our school community.

Thank you once again!

Feedback from York High School pastoral team

Outcomes

1200

Bags of food distributed to vulnerable families and households

approximately

6000

Individual toys, toiletries, books and gifts for children and young people

15

Family-friendly Christmas activity events with food

A big thank you to the two community partners who gave use of their buildings for storage for this operation - St James the Deacon in Woodthorpe and the LDS Church in Acomb

Thank You!



We received and collected feedback from families, children, young people, parents and guardians, plus partners, professionals and volunteers. We had lots of positive feedback and lots of thank-you's. A big thank-you to everyone mentioned in the report, for those who donated their time and resource, or donated items to the appeal.

We made a real difference and achieved so much by working together

We'll soon be busy planning Winter Support 2025. We also coordinate support year-round

Partner with us or get involved!

GET IN TOUCH

Communities Team

01904 551832

shapingneighbourhoods@york.gov.uk